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विनय कुमार सक्सेना
उपराज्यपाल
Vinai Kumar Saxena
Lt. Governor

राज निवास
दिल्ली-११००५४
RAJ NIWAS
DELHI-110054

D.O. No. RN/2025/ 421
Dated: 18.06.2025

MESSAGE

I am happy to know that the Police Complaints Authority (PCA), Delhi is going to publish its Annual Report for the year 2024-25.

I am given to understand that during the year 2024-2025, the PCA disposed 1645 complaints, which is a significant increase from the previous year, when the disposal of complaints was 649.

I am confident that the PCA will continue to scale greater heights in the future.

My compliments to the Chairperson, Members and staff of the Police Complaints Authority for their service to the state and the nation.


(Vinai Kumar Saxena)

धर्मेन्द्र, भा.प्र.से.
DHARMENDRA, I.A.S



मुख्य सचिव
राष्ट्रीय राजधानी क्षेत्र, दिल्ली सरकार
Chief Secretary
Government of NCT of Delhi



MESSAGE

I am pleased to learn that the Police Complaint Authority (PCA), Govt. of NCT of Delhi is releasing its Annual Report for the year 2024-2025.

It is heartening to note that the PCA has made a significant stride in fulfilling its mandate as laid down in the notification of the Govt. of NCT of Delhi dated 29th January, 2018, whereby the PCA was constituted.

During the year 2024-25, the PCA has successfully disposed of 1645 complaints received from the public. Disposal of such a large number of complaints by the PCA is a testament to its commitment to ensure transparency and accountability in policing.

I am sure that under the able chairpersonship of Justice Poonam A Bamba (Retd.), the PCA shall continue in its endeavors to optimize the processing and disposal of the complaints and references.


(Dharmendra)
Chief Secretary

JUSTICE POONAM A. BAMBA
(Former Judge, High Court of Delhi)



CHAIRPERSON
Police Complaints Authority
Govt. of NCT of Delhi



From the Desk of the Chairperson

The Police Complaints Authority has a significant role to play in addressing public grievances of serious misconduct against Delhi Police. It provides a neutral and accessible platform for citizens to raise their concerns against instances of serious misconduct of police. In our constant effort to uphold transparency, accountability and dispensation of justice, we have been steadfast in our mission to attend promptly to the citizens' complaints and respond to their concerns with fairness and integrity.

I am delighted to share that with the support of experienced Members and the wonderful team, the Authority has made meaningful progress in enquiring into and disposing 1645 complaints in the year 2024-2025. It has also resulted in an increase in the number of complaints, which is indicative of public confidence in the Authority. We remain committed to strengthening this bridge between the citizens and law enforcement, ensuring that every voice is acknowledged, and every concern receives due attention and is treated with the seriousness and dignity it deserves.

At the PCA, we have introduced the system of informing the complainants about the outcome of their complaints where, the complaints cannot be entertained by this Authority, due to lack of jurisdictional/or any other reason. It is our effort to have an online system of complaint filing/disposal/reporting of outcome. We are hopeful of infrastructural support from Delhi Govt.

Together, we are moving towards a more just, transparent, and responsive system, one that upholds the law while protecting the rights and dignity of every individual.

Justice Poonam A. Bamba (Retd.)

Establishment of the Police Complaints Authority, Delhi

The Hon'ble Supreme Court in Writ Petition (Civil) 310 of 1996 titled as "Prakash Singh &Ors. Vs. Union of India and Ors", vide its landmark judgment dated 22.09.2006, while considering various recommendations of the National Police Commission with respect to quick and impartial inquiry of public complaints against the police regarding misuse of powers, directed Central Government/ State Governments/ Union Territories, to set up Police Complaints Authority(**PCA**). The Hon'ble Court in para 6 of the judgement observed:

“(6) There shall be a **Police Complaints Authority** at the district level to look into complaints against police officers of and up to the rank of Deputy Superintendent of Police. Similarly, there should be another **Police Complaints Authority at the State Level to look into complaints against officers of the rank of Superintendent of Police and above**. The district level Authority may be headed by a retired District Judge while the State level Authority may be headed by retired judge of the High Court/Supreme Court. ...

These Authorities **may be assisted by three to five members** depending upon the volume of complaints in different states/districts, and they shall be selected by the State Government from a panel prepared by the State Human rights Commission/LokAyukta/State Public Service Commission. The panel may include members from amongst retired civil servants, police officers or officers from any other department, or from the civil society. They would work whole time for the Authority and would have to be suitably remunerated for the services rendered by them. **The Authority may also need the services of regular staff to conduct field inquiries**. For this purpose, they may utilize the services of retired investigators from the CID, Intelligence, Vigilance or any other organization. The State level Complaints Authority would take cognizance of only allegations of serious misconduct by the police personnel, which would include incidents involving death, grievous hurt or rape in police custody. The district level Complaints Authority would, apart from above cases, may also inquire into allegations of extortion, land/house grabbing or any incident involving serious abuse of authority. The recommendations of the Complaints Authority, both at the district and State levels, for any action, departmental or criminal, against a delinquent police officer shall be binding on the concerned authority”

Subsequently, the Government of India, Ministry of Home Affairs issued directions to all Union Territories vide order No.14040/45/2009-UTP in March, 2010 for setting up of PCAs. In Delhi, the PCA was functioning as part of the Public Grievance Commission since 2012 onwards vide order No. F.12/04/2011/AR/1630-1789/c dated 27.02.2012.

A full-fledged Police Complaints Authority for Delhi was established by Notification No. F. No.28/1/2017/HP-I/Estt./Part file 635-641 dated 29.01.2018.

Clause 2 of the notification lays down the composition of PCA as under:

“2. The Police Complaint Authority of National Capital Territory of Delhi shall be headed by the Chairman/Chairperson with three Members. One of the three Members must be a woman. The Chairman/Chairperson will be selected from below mentioned category (a) and one member each from the categories (b) to (d) will be selected:

- (a) A retired High Court Judge;
- (b) A person of repute and stature from civil society;
- (c) A retired civil servant of minimum of scale of Secretary to GNCT of Delhi with experience in Public Administration; and
- (d) A retired Police officer of minimum of scale of Joint Commissioner/Inspector-General of Police or corresponding rank.

In case a woman is appointed as Chairman/Chairperson, then it shall not be mandatory to have a woman member.”

Clause 4 contains the role and functions of PCA and reads as under:

- 4. “The role and functions of the Police Complaints Authority will be as under:
 - (i) The Authority shall inquire into allegations of “serious misconduct” against police personnel, as detailed below, either suo motu or on a complaint received from any of the following:-
 - (a) a victim or any person on his/her behalf on a sworn affidavit;
 - (b) the National Human Rights Commission; or

- (c) Lieutenant-Governor or Chief Secretary or Principal Secretary (Home), GNCT of Delhi.

Explanation: “Serious misconduct” for the purpose of this chapter shall mean any act of commission or omission of a police officer that leads to or amount to:

- a) death in police custody;
- b) grievous hurt in police custody;
- c) rape or attempt to rape in police custody;
- d) arrest or detention without due process of law; or
- e) Extortion or land/house grabbing or any other incident involving serious abuse of authority.

Provided that no anonymous and pseudonymous complaints shall be entertained.

- (ii) Any complaint not covered in category (i) above, may also be referred to Police Complaint Authority by Lieutenant-Governor or Chief Secretary or Principal Secretary (Home), GNCT of Delhi.
- (iii) The Police Complaints Authority may not entertain those cases which are under consideration before any Court or the National Human Rights Commission or any other statutory body
- (iv) Cases of complaints regarding Delhi Police will be looked into by Police Complaint Authority and not by Public Grievances Commission. Accordingly the cases relating to Delhi Police pending with Public Grievances Commission shall be transferred to Police Complaint Authority.”

In pursuance of the above Notification, Justice P.S. Teji (Retd.), a former Judge of High Court of Delhi was appointed as Chairman and Sh. P. Kamaraj (IPS), Ms. Nutan Guha Biswas (IAS) and Ms. Tinu Bajwa, (Civil Society), were appointed as Members of the Police Complaints Authority, on 11.12.2018.

After completing their tenure, Chairman, Justice P.S. Teji demitted office on 13.08.2023 and the Members Shri P. Kamaraj, IPS, Ms. Nutan Guha Biswas, IAS and Ms. Tinu Bajwa demitted office on 25.05.2023, 25.07.2023 and 30.11.2023, respectively.

Thereafter, Justice Poonam A Bamba, Former Judge of High Court of Delhi, was appointed as Chairperson, PCA vide order No.F.28/3/2021/HP-1/Estt.2222 to 2230 dated 16.10.2023. She joined the PCA on 17.10.2023. Subsequently, vide Order No. F.28/03/2021/DP-I/Estt./1523 to 1533 dated 13.06.2024 the following Members were appointed in the Police Complaints Authority, Delhi and joined the department on 21.06.2024 and 24.06.2024 in the category as mentioned against each.

S.No	Name of Members	Selected in the Category of	Date of Joining
1.	Ms. Anuradha Prasad, IDAS (Retd.) 1986 Batch	Civil Services	21.06.2024
2.	Sh. Balaji Srivastava, IPS (Retd.) AGMUT – 1988 Batch	Police Services	24.06.2024

Subsequently, vide Order No F.28/03/2021/HP-I/Estt./2550 to 2559 dated 04.10.2024, third Member as under was appointed and joined the Authority on 07.10.2024:

S.No	Name of Members	Selected in the Category of	Date of Joining
3.	Air Marshal Amit Dev PVSM AVSM VSM (Retd.)	a person of repute and stature from civil society	07.10.2024

Police Complaints Authority, Delhi

Organization Structure (As on 31.03.2025)



**Justice Poonam A. Bamba (Retd.)
Chairperson**

Member



**Ms. Anuradha
Prasad,
IDAS (Retd.)**

Member



**Sh. Balaji
Srivastava,
IPS (Retd.)**

Member



**Air Marshal
Amit Dev PVSM
AVSM VSM (Retd.)**

Chairperson, PCA, Delhi

Justice Poonam A. Bamba, Former Judge, Delhi High Court



Justice Poonam A Bamba, Former Judge of High Court of Delhi has a vast experience of more than four decades in the field of law, including that as a judge for about 21 years, besides her experience in the field of securities market and banking. She has been trained internationally in Securities Laws. She has

presided over as Principal District & Sessions Judge in three Districts of Delhi for a period of about five years. During her tenure in District Judiciary, she presided over various courts, including, inter alia, Sessions Court, Spl. Judge, CBI Court, NIA Court (dealing with terrorists cases), Matrimonial Court, Family Court and Land Acquisition Court.

Justice Bamba is also a trained Mediator.

Justice Bamba has been addressing Judges from India and abroad on varied subjects, at the Delhi Judicial Academy, Dwarka, and the National Judicial Academy, Bhopal. Besides, she has also been visiting as guest faculty/resource person at several prestigious institutions. A motivational speaker, she has been sharing tools of ‘Self Management’.

Justice Poonam A. Bamba is also an accomplished author having penned five books on varied subject including a Coffee Table Book –“Patiala House: Palace To Seat of Justice”. She has even been contributing to various legal and financial journals.

Apart from her professional achievements, Justice Bamba is a sports enthusiast, and had earned the title of “Best Athlete” of Faculty of Law, Delhi University, in the year 1983. She is a bird watcher and is also passionate about, environmental initiatives, and the dynamics of human relationships.

Recently, Justice Bamba recently accomplished a trek to Mount Everest Base Camp.

Events /Activities

**Presentation on New Criminal Laws by Ms. Chhaya Sharma,
Spl. Commissioner (Training), Delhi Police along with her Team
on 22.08.2024**



Chairperson and Members of PCA, Delhi with Ms. Chhaya Sharma and her Team



Chairperson with staff of PCA, Delhi, during presentation

**Presentation of Fifth Annual Report, 2023-2024
To Hon'ble Lt. Governor, Delhi**



Chairperson Presenting Annual Report to Hon'ble Lieutenant Governor, Delhi Sh. Vinai Kumar Saxena

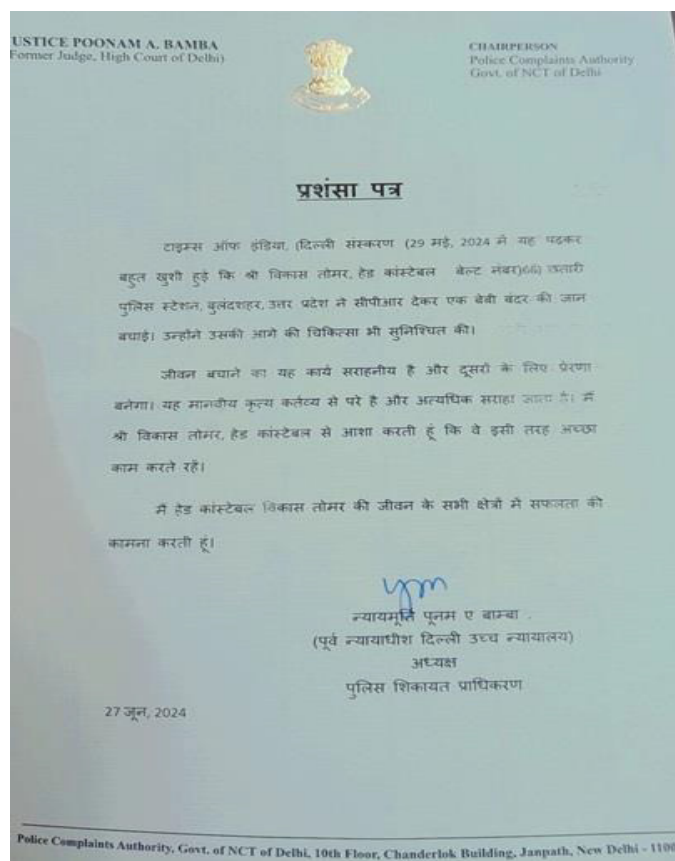


Hon'ble LG acknowledging the PCA Annual Report in the presence of Chairperson and Members, PCA

Felicitation of Head Const. Vikas Tomar, UP Police for his Humanitarian act of saving a monkey by giving CPR on 27.06.2024



Presenting Appreciation Letter



Independence Day, 2024 Celebrations At PCA, Delhi



Chairperson, PCA along with Members, PCA and Dy. Secretary, PCA



Chairperson and Staff of PCA, Delhi

**Celebration of International Women's Day, 2025
At PCA, Delhi**



**Chairperson, Justice Poonam A. Bamba (Retd.) presenting a plant on the occasion to
Member, Ms. Anuradha Prasad**



Chairperson and Women Staff of PCA, Delhi

Celebration of International Women's Day, 2025



Chairperson, Members and staff of PCA, Delhi



Chairperson and Staff of PCA, Delhi

Farewell of Sh. Digvijay, Section Officer in PCA on 28.02.2025



Chairperson, Justice Poonam A Bamba, presenting bouquet to Sh. Digvijay, Section Officer



Presentation of Memento to Sh. Digvijay, Section Officer

Study Tour of State Police Complaints Authority, Haryana, on 16.10.2024, attended by Chairperson and Members PCA, Delhi



Justice Poonam A Bamba (Retd.) Chairperson PCA, Delhi with Smt. Navraj Sandhu, IAS (Retd.) Chairperson, PCA Haryana



Meeting in Progress

Study Tour of State Police Complaints Authority, Maharashtra on 24.03.2025



**Justice Poonam A Bamba, (Retd.) Chairperson, PCA Delhi being welcomed by
Justice Shrihari P Davare (Retd.) Chairperson, PCA, Maharashtra**



Air Marshal Amit Dev, Member, PCA, Delhi being welcomed by Member, PCA, Maharashtra



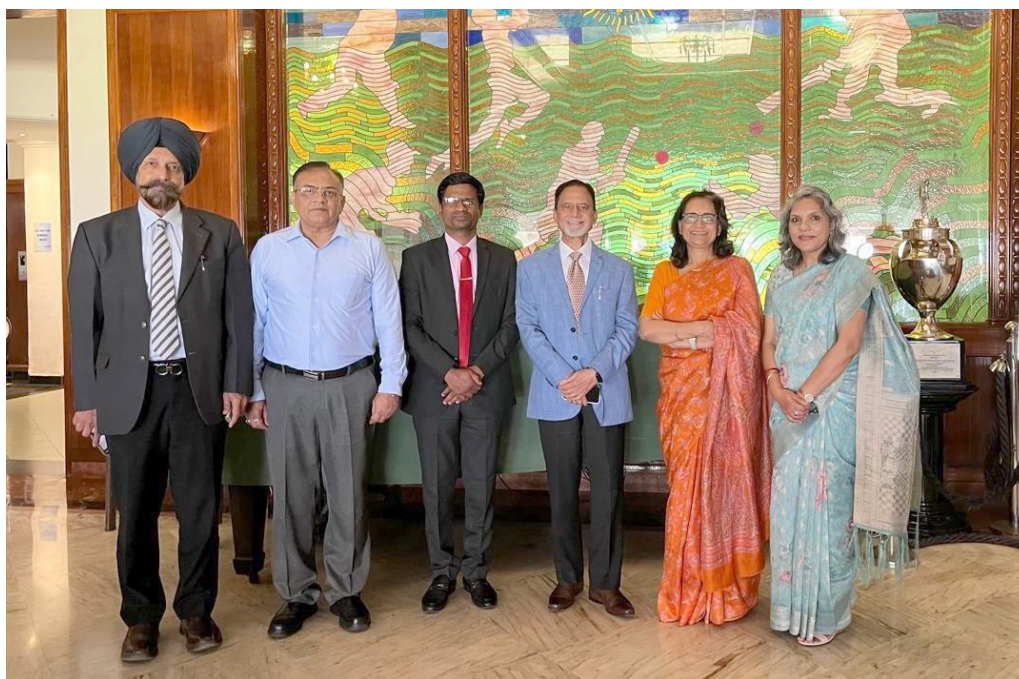
Ms. Anuradha Prasad, IDAS (Retd) Member, PCA, Delhi welcomed by Member, PCA, Maharashtra



Glimpses of PCA, Maharashtra



Chairperson and Members, PCA, Delhi with Chairperson and Members, PCA, Maharashtra



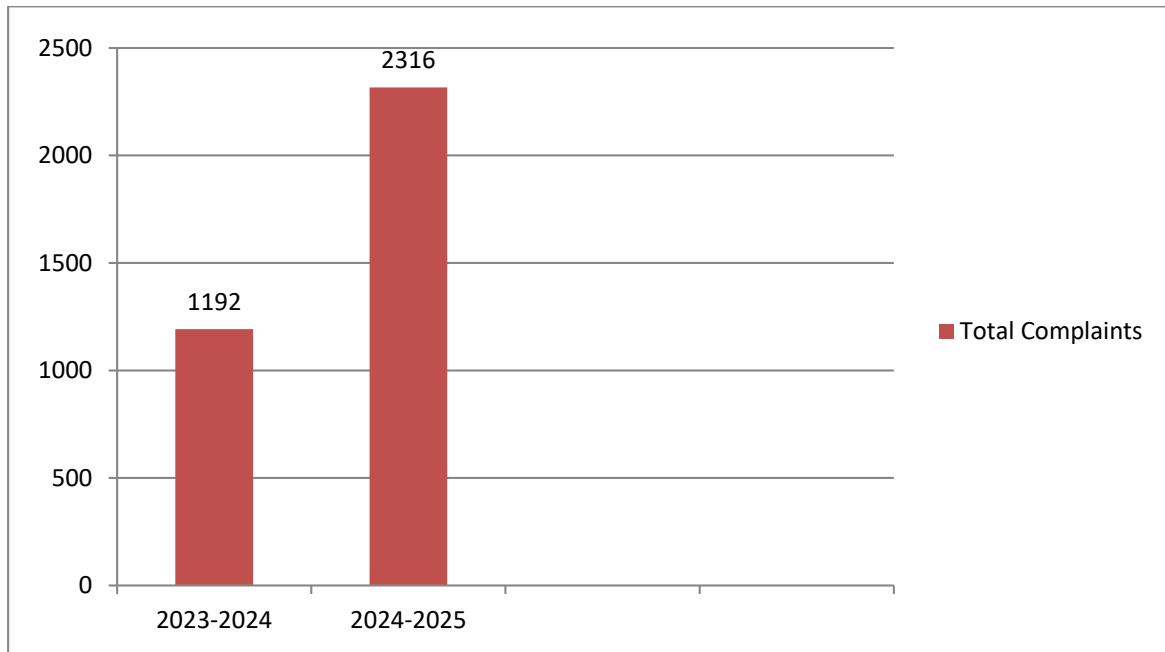
At J.N. Tata Pavilion

Complaints Received and Disposed of in Police Complaints Authority, Delhi

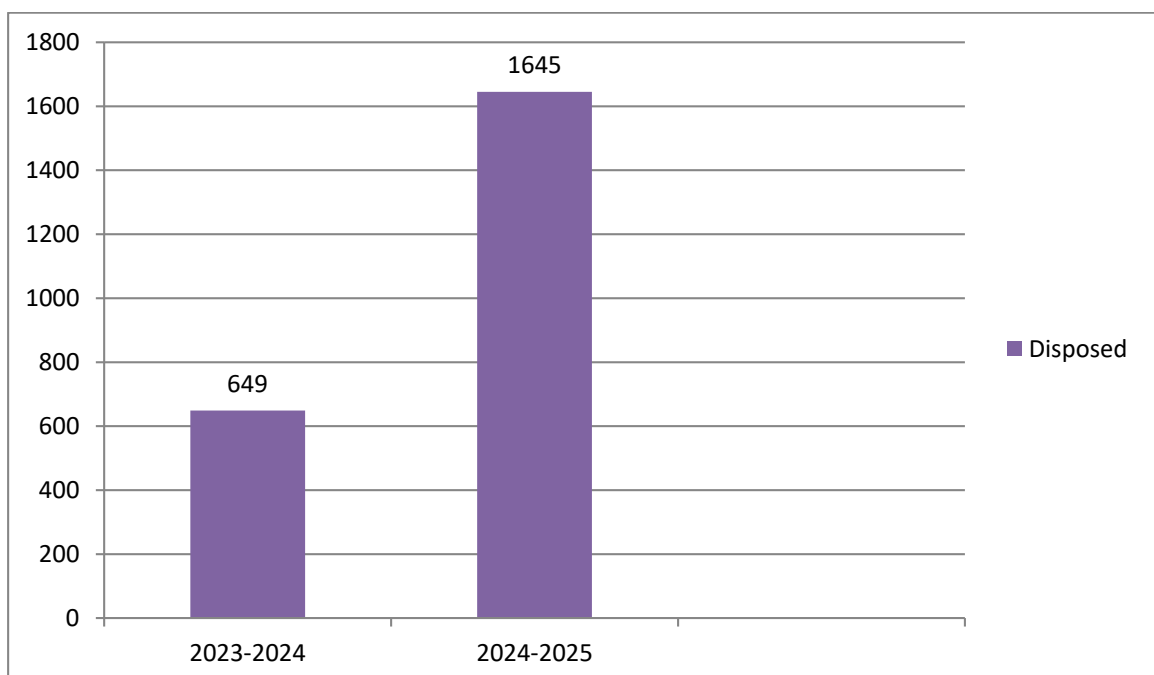
2024 – 2025	
Total complaints Received	2316
Disposal	1645
Percentage of Disposal	77.02%

2023 – 2024	
Total Complaints Received	1192
Disposal	649
Percentage of Disposal*	54.44%

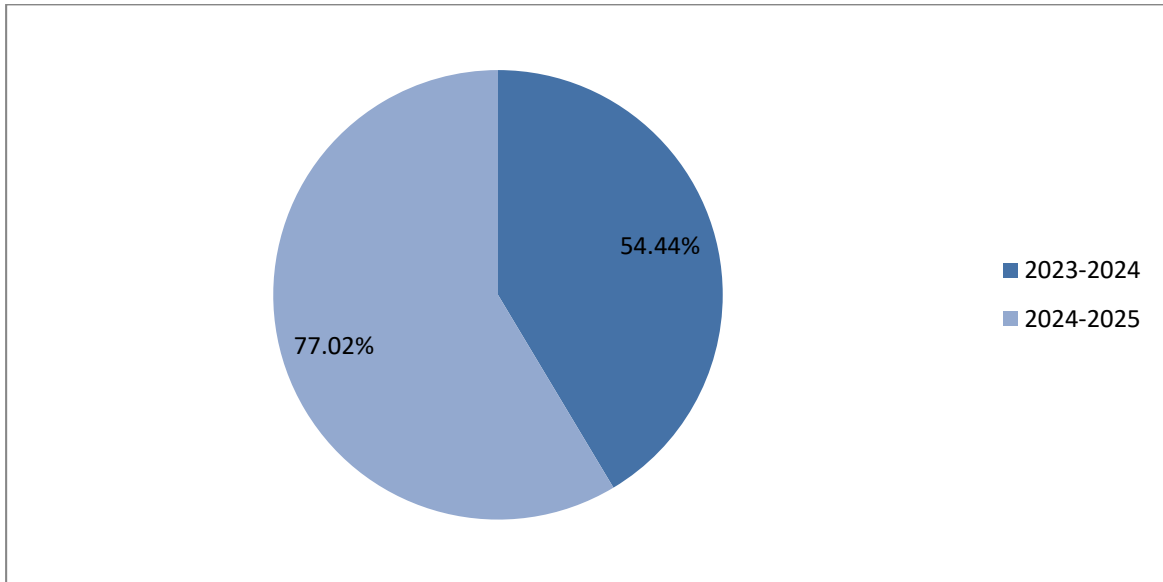
Total Complaints Received



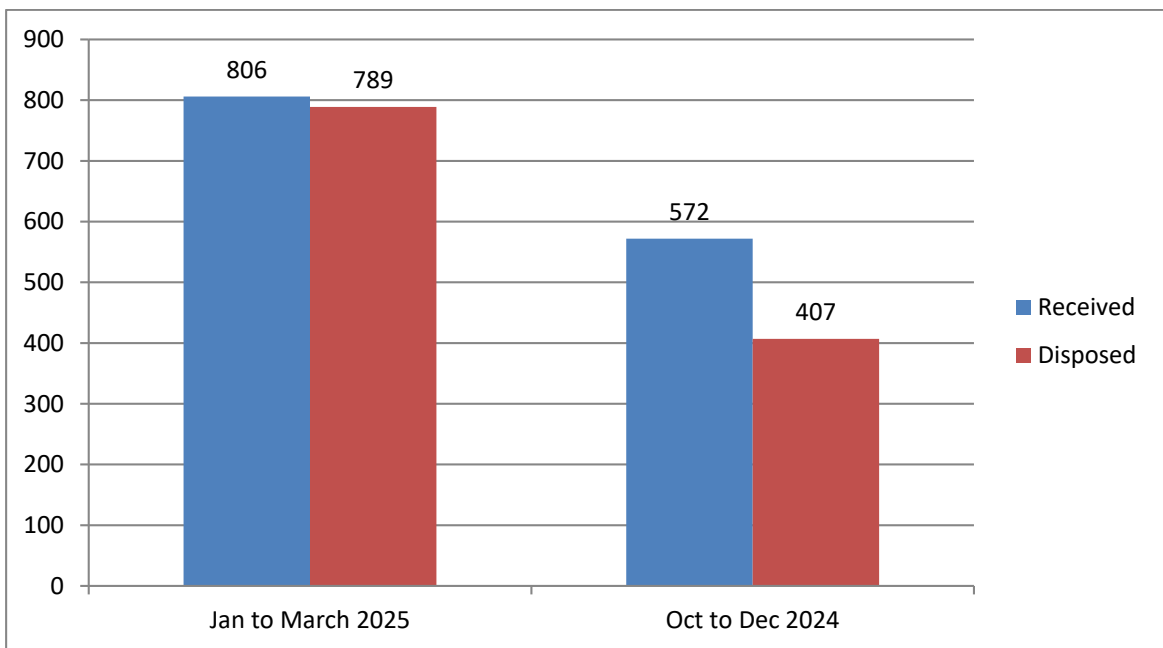
Total Complaints Disposed



Complaints Disposal Percentage



Half Yearly Report of Disposal



Staff Strength in PCA, Delhi


(as on 31.03.2025)




Group-Wise sanctioned strength and in position					
Manpower	Group A	Group B		Group C	Total
		Gazetted	Non-Gazetted		
Sanctioned Strength	04	05	03	12	24
In Position	02	07	05	13	27

Officers/Officials of Police Complaints Authority (As on 31.03.2025)

Group A	Group B		Group C
	Gazetted	Non-Gazetted	
1. Dr. Atish Kumar (Secretary) 2. Sh. Kuldeep Singh (Deputy Secretary)	1. Anupam Gaur (Section Officer) 2. Sanjeev Gaur (Section Officer) 3. Sh. Sanjay Kumar (AAO) 4. Sh. Pradeep Mohan (PPS) 5. Sh. Sanjeev Sehgal (PS) 6. Ms. Narinder Kaur (PS) 7. Ms. Shama Sheikh (PS)	1. Ms. Rekha Thakur (ASO) 2. Sh. Manoj Kumar (ASO) 3. Sh. Sumit Kumar Sharma (ASO) 4. Sh. Abhishek Sharma (ASO) 5. Sh. Ramvir Singh (PA)	1. Sh. Ravi Kumar (Sr. Assistant) 2. Sh. Amit Gupta (Sr. Assistant) 3. Sh. Manish Kumar (Sr. Assistant) 4. Sh. Sunil Sah (Sr. Assistant) 5. Sh. Omkar (Sr. Assistant) 6. Sh. Gyan Dev (Sr. Assistant) 7. Sh. Pankaj Kumar Yadav (Jr. Assistant) 8. Sh. Lokesh Kumar Meena (Jr. Assistant) 9. Sh. Ankit Kumar Chauhan (Steno) 10. Sh. Sangam Kumar Sahani (Steno) 11. Sh. Shubham Mishra (Steno) 12. Sh. Sumit (Steno) 13. Sh. Vinay Poswal (Steno)

OFFICERS OF POLICE COMPLAINTS AUTHORITY

PHOTOGRAPH	NAME	DESIGNATION
	Dr. Atish Kumar	Secretary
	Sh. Kuldeep Singh	Deputy Secretary
	Sh. Sanjay Kumar	Asst. Accounts Officer
	Sh. Pradeep Mohan	Principal Private Secretary

	Sh. Sanjeev Gaur	Section Officer
	Sh. Digvijay Singh	Section Officer
	Sh. Anupam Gaur	Section Officer

STAFF OF POLICE COMPLAINTS AUTHORITY

	Ms. Narender Kaur	Private Secretary
	Ms. Shama Sheikh	Private Secretary
	Sh. Sanjeev Sehgal	Private Secretary
	Sh. Ramvir Singh	Personal Assistant
	Sh. Manoj Kumar	Assistant Section Officer

	Ms. Rekha Thakur	Assistant Section Officer
	Sh. Sumit Kumar Sharma	Assistant Section Officer
	Sh. Abhishek Sharma	Assistant Section Officer
	Sh. Ankit Kumar Chauhan	Steno-Gr.-III
	Sh. Sangam Kr. Sahani	Steno-Gr.-III
	Sh. Vinay Poswal	Steno-Gr.-III

	Sh. Shubham Mishra	Steno-Gr.-III
	Sh. Sumit	Steno-Gr.-III
	Sh. Ravi	Senior Assistant
	Sh. Omkar	Senior Assistant
	Sh. Sunil Sah	Senior Assistant

	Sh. Gyan Dev	Senior Assistant
	Sh. Manish	Senior Assistant
	Sh. Amit Gupta	Senior Assistant
	Sh. Pankaj Kumar Yadav	Junior Assistant
	Sh. Lokesh Meena	Junior Assistant

GOVERNMENT OF INDIA

दिल्ली राजपत्र Delhi Gazette



असाधारण

EXTRAORDINARY

प्राधिकार से प्रकाशित

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भाग—IV

PART—IV

राष्ट्रीय राजधानी राज्य क्षेत्र, दिल्ली सरकार

GOVERNMENT OF THE NATIONAL CAPITAL TERRITORY OF DELHI

गृह पुलिस-1 शाखा, गृह विभाग

अधिसूचना

दिल्ली, 29 जनवरी, 2018

सं. फा. 28/1/2017/गृह पुलिस-1/स्थापना/पार्ट फा./635-641.—दिनांक 22 सितम्बर, 2006 की रिट याचिका (सी) सं. 310/1996 (प्रकाश सिंह एवं अन्य बनाम भारत संघ एवं अन्य) में माननीय सर्वोच्च न्यायालय द्वारा पारित तथा गृह मंत्रालय, भारत सरकार द्वारा 05 अक्टूबर, 2015 के पत्र संख्या 14040/108/2015-यूटीपी तथा दिनांक 26 सितम्बर, 2017 के पत्र संख्या 14040/108/2015-यूटीपी के अनुसार जारी निर्देशों के अनुपालन में राष्ट्रीय राजधानी क्षेत्र दिल्ली के उपराज्यपाल एतद्वारा उक्त मामले में माननीय सर्वोच्च न्यायालय द्वारा जारी निर्देशों के अनुसार दिल्ली पुलिस से संबंधित शिकायतों पर कार्यवाही के लिये राष्ट्रीय राजधानी क्षेत्र हेतु पुलिस शिकायत प्राधिकरण का गठन करते हैं :-

2. संरचना

राष्ट्रीय राजधानी क्षेत्र दिल्ली की पुलिस शिकायत प्राधिकरण का एक अध्यक्ष तथा तीन सदस्य होंगे। तीन सदस्यों में एक महिला सदस्य होगी। अध्यक्ष का चयन नीचे उल्लिखित श्रेणी (क) में से किया जायेगा तथा श्रेणी (ख) से (घ) प्रत्येक में से एक-एक सदस्य का चयन किया जाएगा :

- (क) उच्च न्यायालय का सेवानिवृत्त न्यायाधीश;
- (ख) समाज से प्रसिद्ध एवं ख्याति प्राप्त व्यक्ति;
- (ग) दिल्ली सरकार में न्यूनतम सचिव पद के वेतनमान वाले सेवानिवृत्त लोक सेवक जिसका अनुभव लोक प्रशासन में हो; तथा
- (घ) पुलिस के संयुक्त आयुक्त/महानिरीक्षक के वेतनमान या समकक्ष रैंक का एक सेवानिवृत्त पुलिस अधिकारी।

यदि महिला को अध्यक्ष के रूप में नियुक्त किया जाता है तो महिला का सदस्य के रूप में होना अनिवार्य नहीं है।

3. नियुक्ति, हटाने तथा नियुक्ति की निबंधन एवं शर्तें:—

- (1) राष्ट्रीय राजधानी क्षेत्र दिल्ली के उपराज्यपाल पुलिस शिकायत प्राधिकरण के अध्यक्ष तथा सदस्यों के नियुक्ति प्राधिकारी होंगे।
- (2)(क) प्राधिकरण के अध्यक्ष का चयन दिल्ली उच्च न्यायालय के मुख्य न्यायाधीश द्वारा प्रस्तावित नामों के पैनल से किया जायेगा।
- (ख) प्राधिकरण के सदस्यों का चयन लोकायुक्त तथा अध्यक्ष, जन शिकायत आयोग के परामर्श के पश्चात् मुख्य सचिव द्वारा तैयार पैनल से किया जायेगा।
- (3) अध्यक्ष तथा प्राधिकरण के सदस्यों का कार्यकाल तीन वर्ष का होगा। सदस्यों की अधिकतम आयु सीमा 65 वर्ष होगी लेकिन अध्यक्ष तीन साल के कार्यकाल को पूर्ण करने के लिये 65 वर्ष से अधिक, यदि आवश्यक है, जारी रख सकते हैं, इसमें उपराज्यपाल का अनुमोदन आवश्यक होगा।
- (4) पुलिस शिकायत प्राधिकरण के अध्यक्ष तथा सदस्यों का पारिश्रमिक एवं भत्ते समय-समय पर सरकार द्वारा अधिसूचित रूप में होंगे।
- (5) पुलिस शिकायत प्राधिकरण के अध्यक्ष तथा सदस्यों को उपराज्यपाल, राष्ट्रीय राजधानी क्षेत्र दिल्ली द्वारा निम्नलिखित किन्हीं कारणों से सुनवाई का अवसर देने के पश्चात् हटाया जा सकता है:
 - (क) कदाचार या दुर्यवहार की पुष्टि होना;
 - (ख) लगातार कर्तव्य निर्वहन की अवहेलना करना;
 - (ग) ऐसी स्थिति उत्पन्न होना जिससे वह नियुक्ति के उपयुक्त नहीं रह जायेगा;
 - (घ) कार्यकाल के दौरान अपने पद की ड्यूटी से बाहर किसी आय प्राप्त के रोजगार में संलग्न होना।
- (6) पुलिस शिकायत प्राधिकरण का अध्यक्ष तथा सदस्य प्राधिकरण के पूर्णकालिक सदस्य होंगे तथा लाभ की किसी अन्य गतिविधि में संलग्न नहीं होंगे।

4. भूमिका और कार्य :—

पुलिस शिकायत प्राधिकरण की भूमिका एवं कार्य निम्न प्रकार होंगे :—

- (1) प्राधिकरण पुलिस कर्मियों के विरुद्ध नीचे बताये गये रूप में “गंभीर कदाचार” के आरोप में जांच करेगा या निम्नलिखित में से किसी से प्राप्त शिकायत पर स्वतः कार्यवाही करेगा:—
 - (क) कोई पीड़ित या उसकी तरफ से शपथ पत्र के माध्यम से कोई अन्य व्यक्ति;
 - (ख) राष्ट्रीय मानवाधिकार आयोग; या
 - (ग) दिल्ली के उपराज्यपाल या मुख्य सचिव या प्रधान सचिव (गृह)।

स्पष्टीकरण : “गंभीर कदाचार” का इस अध्याय के उद्देश्य से अर्थ होगा किसी पुलिस अधिकारी के कार्य या त्रुटि का कोई कार्य, जिसका परिणाम निम्नलिखित रूप में होगा :—

- (क) पुलिस हिरासत में मौत;
- (ख) पुलिस हिरासत में गंभीर चोट;
- (ग) बलात्कार या पुलिस हिरासत में बलात्कार का प्रयास;
- (घ) कानून की अपेक्षित प्रक्रिया के बिना गिरफ्तारी या हिरासत में रखना; या
- (ङ) फिरौती या भूमि/घर पर कब्जा करना या प्राधिकार के गंभीर दुरुपयोग संबंधी कोई अन्य घटना।

प्रावधान है कि किसी अज्ञात तथा छदमनाम शिकायत पर कार्यवाही नहीं की जायेगी।

- (2) उपराज्यपाल या मुख्य सचिव या प्रधान सचिव (गृह), उक्त श्रेणी (1) के अन्तर्गत न आने वाली किसी भी शिकायत को दिल्ली सरकार पुलिस शिकायत प्राधिकरण को भेज सकते हैं।
- (3) पुलिस शिकायत प्राधिकरण सामान्यतः उन मामलों पर कार्यवाही नहीं करेगा जो किसी न्यायालय या राष्ट्रीय मानवाधिकार आयोग या किसी अन्य सांविधिक निकाय के सामने विचाराधीन हैं।
- (4) दिल्ली पुलिस संबंधी शिकायतों के मामले पुलिस शिकायत प्राधिकरण देखेगा न की जन शिकायत आयोग। तदनुसार दिल्ली पुलिस के जन शिकायत आयोग के पास दिल्ली पुलिस के सभी लंबित मामले पुलिस शिकायत प्राधिकरण को हस्तांतरित किये जायेंगे।

5. पुलिस शिकायत प्राधिकरण की शक्तियां निम्न प्रकार होंगी:—

- (1) प्राधिकरण किसी व्यक्ति या प्राधिकारी को किसी ऐसे बिन्दु या मामले में ऐसी सूचना प्रदान करने के लिये कह सकता है जो प्राधिकरण की राय में शिकायत की विषयवस्तु के लिये उपयोगी या प्रासंगिक होगा;
 - (2) प्राधिकरण अपनी रिपोर्ट को अंतिम रूप देने से पहले दिल्ली पुलिस को अपना दृष्टिकोण तथा अतिरिक्त तथ्य यदि कोई है और प्राधिकरण के जानकारी में पहले नहीं है पर पर्याप्त अवसर प्रदान करेगा। प्राधिकरण दिल्ली पुलिस से ऐसी सूचना जो मामले पर प्रभाव डालती है ऐसी अतिरिक्त सूचना प्राप्त होने पर अपने निष्कर्ष की समीक्षा कर सकती है;
 - (3) जांच पूरा होने पर प्राधिकरण अपने निष्कर्ष/सिफारिश मुख्य सचिव, दिल्ली को सूचित करेगा;
 - (4) प्राधिकरण अपने निष्कर्ष और सिफारिशें शिकायत की प्राप्ति की तिथि से साठ दिनों के भीतर की अवधि में प्रस्तुत करने का प्रयास करेगा;
 - (5) प्राधिकरण, दिल्ली के उपराज्यपाल को प्राधिकरण के पास साठ दिन से अधिक लम्बित मामलों के बारे में विनिर्दिष्ट करते हुए अर्धवार्षिक रिपोर्ट प्रस्तुत करेगा।
6. पुलिस शिकायत प्राधिकरण की सिफारिशें सामान्य रूप से बाध्यकारी होंगी जब तक उपराज्यपाल लिखित कारणों को अभिलेखबद्ध करते हुए प्राधिकरण के निर्णय से असहमत न हो।

राष्ट्रीय राजधानी क्षेत्र दिल्ली के उपराज्यपाल
के आदेश से तथा उनके नाम पर,
अजय गर्ग, विशेष सचिव (गृह)

HOME POLICE-I BRANCH, HOME DEPARTMENT**NOTIFICATION**

Delhi, the 29th January, 2018

F. No. 28/1/2017/HP-I/Estt./Part file-635-641.—In compliance with the directions passed by the Hon'ble Supreme Court in WP (C) No. 310/1996 (Prakash Singh & Ors-Vs-Union of India & Ors) dated 22nd September 2006 and directions issued by Government of India, Ministry of Home Affairs, *vide* letter No. 14040/108/2015-UTP dated 05th October 2015 and letter No. 14040/108/2015-UTP dated 26th September 2017, the Lt. Governor of the National Capital Territory of Delhi is pleased to constitute the Police Complaint Authority for National Capital Territory of Delhi to deal with complaints relating to Delhi Police as directed by the Hon'ble Supreme Court in the said case, the terms and conditions for Police Complaint Authority for National Capital Territory of Delhi will be as under:

2. Composition :

The Police Complaint Authority of National Capital Territory of Delhi shall be headed by the Chairman/Chairperson with three Members. One of the three Members must be a woman. The Chairman/Chairperson will be selected from below mentioned category (a) and one Member each from the categories (b) to (d) will be selected:

- (a) A retired High Court Judge;
- (b) A person of repute and stature from civil society;
- (c) A retired civil servant of minimum of scale of Secretary to GNCT of Delhi with experience in Public Administration; and
- (d) A retired Police officer of minimum of scale of Joint Commissioner/Inspector-General of Police or corresponding rank.

In case a woman is appointed as Chairman/ Chairperson, then it shall not be mandatory to have a woman Member.

3. Appointment, Removal and terms & conditions of appointment:

- (i) Lt. Governor, National Capital Territory of Delhi shall be the Appointing Authority of the Chairman/Chairperson and Members of the Police Complaint Authority.
- (ii) (a) The Chairman/Chairperson of the Authority shall be selected out of a panel of names proposed by Chief Justice, High Court of Delhi.
(b) The members of the Authority shall be selected out of the panel prepared by Chief Secretary, Delhi after consultation with Lok Ayukta and Chairman, Public Grievances Commission.

(iii) The term of the Chairman/Chairperson and Members of the Authority shall be three years. The upper age limit for Members shall be 65 years but the Chairman/Chairperson can continue beyond 65 years, if necessary, to complete 03 years tenure, subject to the approval of Lieutenant Governor.

(iv) The remuneration & perks of the Chairman/Chairperson and the Members of the Police Complaints Authority will be as notified by the Government from time to time.

(v) The Chairman/Chairperson or Member of the Police Complaints Authority may be removed by the Lieutenant-Governor, National Capital Territory of Delhi after giving him/her an opportunity to be heard, on any of the following grounds:

- a) Proven misconduct or misbehaviour;
- b) Persistent neglect to perform duties;
- c) Occurrence of any situation that would make him/her not suitable for appointment; or
- d) Engaging during term of office in any paid employment outside the duties of office.

(vi) The Chairman/Chairperson and the members of the Police Complaints Authority shall be whole time members of the Authority and will not engage in any other remunerative activities.

4. Role and functions

The role and functions of the Police Complaints Authority will be as under:

(i) The Authority shall inquire into allegations of “serious misconduct” against police personnel, as detailed below, either *suo motu* or on a complaint received from any of the following:-

- a) a victim or any person on his/her behalf on a sworn affidavit ;
- b) the National Human Rights Commission; or
- c) Lieutenant-Governor or Chief Secretary or Principal Secretary(Home), GNCT of Delhi.

Explanation: “Serious misconduct” for the purpose of this chapter shall mean any act of commission or omission of a police officer that leads to or amounts to:

- a) death in police custody;
- b) grievous hurt in police custody;
- c) rape or attempt to rape in police custody;
- d) arrest or detention without due process of law; or
- e) Extortion or land/house grabbing or any other incident involving serious abuse of authority.

Provided that no anonymous and pseudonymous complaints shall be entertained.

(ii) Any complaint not covered in category (i) above, may also be referred to Police Complaint Authority by Lieutenant-Governor or Chief Secretary or Principal Secretary (Home), GNCT of Delhi.

(iii) The Police Complaint Authority may not entertain those cases which are under consideration before any Court or the National Human Rights Commission or any other statutory body.

(iv) Cases of complaints regarding Delhi Police will be looked into by Police Complaint Authority and not by Public Grievances Commission. Accordingly the cases relating to Delhi Police pending with Public Grievances Commission shall be transferred to Police Complaint Authority.

5. The power of the Police Complaints Authority will be as under:

- (i) The Authority may require any person or authority to furnish information on such points or matters as in the opinion of the Authority may be useful for or relevant to the subject matter of the complaint;
- (ii) The Authority, before finalising their report, shall afford the Delhi Police an adequate opportunity to present their view and additional facts, if any, not already in the notice of the Authority. The Authority may review their findings on receipt of additional information from Delhi Police that may have a material bearing on the case.
- (iii) Upon completion of the inquiry, the Authority shall communicate their findings/recommendations to Chief Secretary, Delhi.
- (iv) The Authority will endeavour to submit their findings and recommendation within a period of sixty days from the date of receipt of the complaint.

- (v) The Authority will submit biannual reports to the Lieutenant-Governor, National Capital Territory of Delhi about the cases which are pending before the Authority specifying those cases which are pending for more than 60 days.

6. The recommendation of the Police Complaints Authority shall ordinarily be binding unless for the reasons to be recorded in writing, the Government decides to disagree with findings of the Authority.

By Order and in the Name of the Lieutenant-Governor
of National Capital Territory of Delhi,
AJAY GARG, Spl. Secy. (Home)